

# 2009 PORTLAND Resident Survey

<COALITION>

The adult (age 18 or over) in your home who had the *most recent birthday* should fill out the survey. For each question, darken the **one** bubble that best fits your opinion, like this: ●, with a **black** or **blue** pen if possible!

PUBLIC SAFETY	1. How safe would you feel walking alone <b>during the day</b> :	VERY SAFE	SAFE	NEITHER SAFE NOR UNSAFE	UNSAFE	VERY UNSAFE	DON'T KNOW
	• in your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• in the park closest to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• downtown?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	How safe would you feel walking alone <b>at night</b> :						
	• in your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• in the park closest to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• downtown?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	2. Do you know where to seek help if there is an on-going public safety problem in your neighborhood?	<input type="radio"/> YES	<input type="radio"/> NO				
	3. Did anyone break into, or burglarize, your home during the last 12 months?	<input type="radio"/> YES	<input type="radio"/> NO				
	<i>If YES:</i> Was it reported to the police?	<input type="radio"/> YES	<input type="radio"/> NO				
4. Did anyone break into, or attempt to break into, any cars or trucks belonging to your household in the last 12 months?	<input type="radio"/> YES	<input type="radio"/> NO					
<i>If YES:</i> How many times?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more				
How many were reported to the police?	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more			
5. How do you rate the City of Portland's efforts to control misconduct by Portland police officers?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW	
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
6. Did you call 9-1-1 for an emergency in the last 12 months?	<input type="radio"/> YES	<input type="radio"/> NO					
<i>If YES:</i> How do you rate the services you received on the phone from the 9-1-1 calltaker?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW	
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
7. Are you prepared to sustain yourself for 72 hours after a major disaster?	<input type="radio"/> YES	<input type="radio"/> NO					
<i>If NO:</i> Do you know what to do to get prepared?	<input type="radio"/> YES	<input type="radio"/> NO					
PUBLIC UTILITIES	8. How do you rate the quality of tap water provided by the City?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	9. How do you rate the sewer and storm drainage systems in your neighborhood?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How well do you think the sewer and storm drainage systems protect water quality in our local streams and rivers?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
10. How do you rate garbage/recycling service on:	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW	
• the cost?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
• the quality of garbage/recycling service?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
TRANSPORT.	11. How do you rate traffic flow (congestion) on major streets and thoroughfares, excluding freeways:	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• during peak traffic hours, that is 7-9 a.m. and 3:30 - 6:00 p.m.?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• during off-peak traffic hours?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

TRANSPORTATION	12. Do you work outside of your home (either full-time or part-time)?	<input type="radio"/> YES	<input type="radio"/> NO				
	<i>If YES:</i> What is the primary means to get to and from work?	DRIVE ALONE	DRIVE WITH OTHERS	BUS/MAX/ STREETCAR	DRIVE/BUS/MAX/ STREETCAR	WALK	BIKE
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	If you sometimes use a different mode to get to and from work, what is it? ( <i>choose one</i> )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	How often do you use the different mode of transportation to get to and from work?	1 - 2 TIMES PER WEEK	1 - 2 TIMES PER MONTH				
		<input type="radio"/>	<input type="radio"/>				
	13. In general, how do you rate streets in your neighborhood on:	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• smoothness?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• cleanliness?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• speeding vehicles?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• safety of pedestrians?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• safety of bicyclists?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
• amount of traffic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
PARKS & RECREATION	14. In general, how do you rate the quality of the parks near your home in the following categories?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• well-maintained grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• beauty of landscaping & plantings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• well-maintained facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PARKS & RECREATION	15. In the past 12 months, how many times did you:	NEVER	ONCE OR TWICE	3 TO 5 TIMES	6 TO 10 TIMES	MORE THAN 10 TIMES	DON'T KNOW
	• visit any City park?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• visit a City park near your home?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
PARKS & RECREATION	16. In general, how satisfied are you with the City's recreation programs (such as community centers, classes, pools, sports facilities, art centers, etc.)?	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATIS.	DISSATIS.	VERY DISSATISFIED	DON'T KNOW
	• affordable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• variety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• quality of instruction, coaching, leadership, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PARKS & RECREATION	17. How many members of your household took part in a City recreation activity in the past 12 months?	AGE 18 and under	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more	
	<i>(Please fill in the bubble for the number of people in each age group — and COUNT YOURSELF)</i>	AGE 19 to 54	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more	
		AGE 55 and over	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more	
COMMUNITY DEVELOPMENT	18. Has there been new <b>commercial</b> development in, or near, your neighborhood in the last 12 months?	<input type="radio"/> YES	<input type="radio"/> NO				
	<i>If YES:</i> How do you rate the development on the following?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• attractiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• improvement in your access to services & shopping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COMMUNITY DEVELOPMENT	19. Has there been new <b>residential</b> development in, or near, your neighborhood in the last 12 months?	<input type="radio"/> YES	<input type="radio"/> NO				
	<i>If YES:</i> How do you rate the development on the following?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• attractiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• improvement to your neighborhood as a place to live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COMMUNITY DEVELOPMENT	20. <b>OVERALL</b> , how do you think the City is doing in making downtown a good place for recreation, shopping, working and living?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

TRANSPORTATION

PARKS & RECREATION

COMMUNITY DEVELOPMENT

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

## BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1048 PORTLAND, OR

POSTAGE WILL BE PAID BY ADDRESSEE

OFFICE OF THE CITY AUDITOR  
CITY OF PORTLAND  
1221 SW 4<sup>TH</sup> AVE  
PORTLAND OR 97204

Fold completed survey here to mail

Tape here - no staples, please

COMMUNITY DEVELOPMENT	21. In general, how do you rate your neighborhood on:	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• housing affordability?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• physical condition of housing?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COMMUNITY DEVELOPMENT	22. <b>OVERALL</b> , how do you rate the livability of:	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• the City as a whole?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COMMUNITY DEVELOPMENT	23. In the past 12 months, how often have you been involved in a community project or attended a public meeting?	NEVER	ONCE OR TWICE	3 TO 5 TIMES	6 TO 10 TIMES	MORE THAN 10 TIMES	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OVERALL GOVERNMENT	24. <b>OVERALL</b> , how good a job do you think City government is doing at providing services?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	25. <b>OVERALL</b> , how do you rate the quality of each of the following City services?	VERY GOOD	GOOD	NEITHER GOOD NOR BAD	BAD	VERY BAD	DON'T KNOW
	• Police	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Fire & Emergency Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• 9-1-1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Water	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Recreation centers/activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Sewers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Storm drainage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Street maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Street lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Traffic congestion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Housing and nuisance inspections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Planning for future land use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
• Opportunities to influence government decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
DEMOGRAPHICS	<i>Your survey is anonymous. The following questions are included <b>only</b> to help us know how well our results represent all residents.</i>						
	What is your sex?	<input type="radio"/> Male	<input type="radio"/> Female				
	What is your age?	Under 20	20-29	30-44	45-59	60-74	Over 74
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	How many people live in your household?	AGE 18 and under	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more	
	<i>(Please fill in the bubble for the number of people in each age group — and COUNT YOURSELF)</i>	AGE 19 to 54	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more	
	AGE 55 and over	<input type="radio"/> NONE	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3 or more		
Which of these is closest to describing your ethnic background?	<input type="radio"/> Caucasian/White	<input type="radio"/> African-American/Black	<input type="radio"/> Asian or Pacific Islander	<input type="radio"/> Native American/Indian	<input type="radio"/> Hispanic	<input type="radio"/> Other	
How much education have you completed?	<input type="radio"/> Elementary	<input type="radio"/> Some high school	<input type="radio"/> High school graduate	<input type="radio"/> Some college	<input type="radio"/> College grad or more		

End of survey – THANK YOU VERY MUCH!