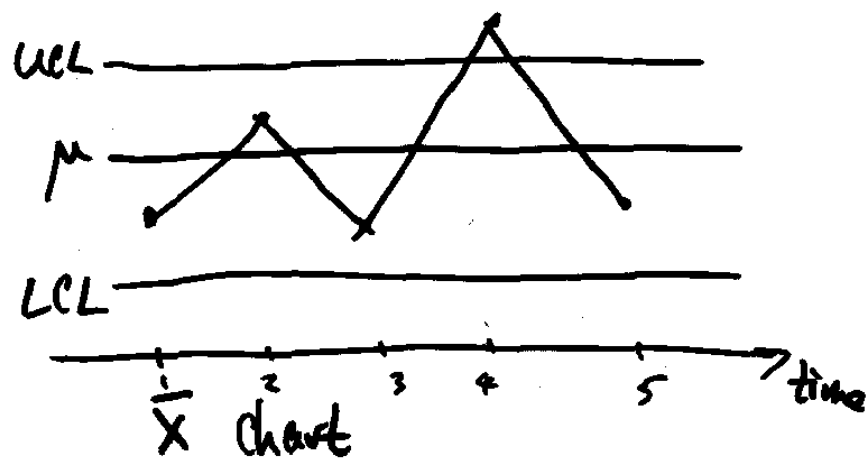


# Chapter 17

## Control Charts



Each time period, take a sample of  $n$  items & compute  $\bar{x}$  & plot on chart.

①  
452  
5-27

Simplest case:  $\mu$  and  $\sigma$  are known.

$$\text{Then } UCL = \mu + c \frac{\sigma}{\sqrt{n}}$$

$$LCL = \mu - c \frac{\sigma}{\sqrt{n}}$$

For any  $n$ ,  $E(\bar{x}) = \mu$

and  $V(\bar{x}) = \frac{\sigma^2}{n}$ , so

Std. dev. of  $\bar{x}$  is  $\frac{\sigma}{\sqrt{n}}$

If  $n$  is sufficiently large,

then Central Limit Theorem says

$\bar{x}$  will behave normally.

②

If  $C = 1.96$ , then 95% of  
the values of  $\bar{x}$  will be  
between UCL and LCL

If  $C = 3$ , then 99.7% ...

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More realistic:  $\mu$  and  $\sigma$  are  
unknown

① Make sure that the process is  
in control

② Take  $k$  samples of size  $n$  each

③ For each sample, compute  $\bar{x}_i$  ④

And  $s_i$  or  $R_i$   
↑ ↑  
sample sample  
Std. dev. range

④ Estimate  $\mu$  and  $\sigma$  by

$$\hat{\mu} = \bar{\bar{x}} = \frac{1}{K} \sum_{i=1}^K \bar{x}_i$$

And

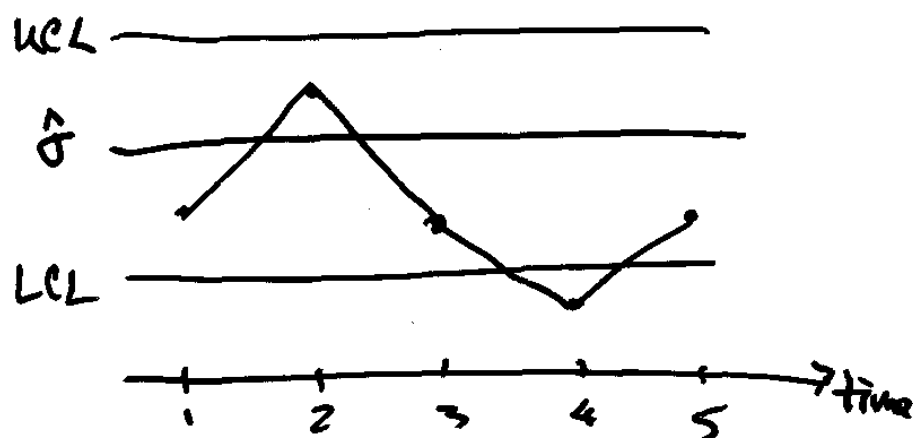
$$\hat{\sigma} = \frac{\bar{R}}{d_2} \leftarrow \frac{1}{K} \sum_{i=1}^K R_i$$

$d_2 \leftarrow \text{table A.23}$

then  $UCL = \hat{\mu} + c \frac{\hat{\sigma}}{\sqrt{n}}$  (5)

$LCL = \hat{\mu} - c \frac{\hat{\sigma}}{\sqrt{n}}$

Control charts for sample variation



At each time period, take a sample of  $n$  items + compute  $\hat{\sigma}_i$  (6)

Realistic setting:  $\sigma$  is unknown.

Centerline  $\hat{\sigma} = \frac{\bar{R}}{d_2} d_3$  ← from A.23

$UCL = \bar{R} D_4$

$LCL = \bar{R} D_3$

Plot  $\hat{\sigma}_i = \frac{R_i}{d_2}$

## Review (material since midterm)

(7)

### Regression

- find the coefficients + write the model
- ANOVA & F test
- $R^2$ , correlation

### ANOVA

- F test
- post hoc analysis

### $\chi^2$ tests

- hypotheses
- post hoc analysis

## Nonparametric Tests

(8)

- Signed rank
- Rank sum
- Kruskal-Wallis

HW#9 due 6/3

p. 680 #16.12

p. 680 #16.19, 16.21